

ORDER FORM TO A ONE-TIME INTERVENTION OF DRAINING PRETREATMENT STRUCTURES OF A NON-COLLECTIVE SANITATION INSTALLATION

Order form to be sent to:

Communauté de Communes Isle et Crempse en Périgord
Service Public d'Assainissement Non Collectif
BP 82
24400 MUSSIDAN
☎ : 05.53.81.00.88
communaute-de-communes@mussidan.fr

I, undersigned have recourse to the Communauté de Communes Isle et Crempse en Périgord to perform the usual maintenance of pretreatment structures of my non-collective sanitation installation.

I have read and agreed with the general conditions of service attached to this document.

I agree to pay the real amount of the service on the basis of the intervention note issued by the company.

The installation to be drained is located :

Full address :

City

Postcode: Email address :

Phone number (required to get in touch with you quickly):

Required information to schedule the intervention:

Type of structure to be drained :

(1) Septic tank (Volume :) (1) All water reservoir (Volume)

(1) Microstation (1) Degreasing tank (1) Prefilter independent from the all water reservoir

(1) Other pretreatment structure Specify:

NB : Reseeding (OPTIONAL) is not included in the price The client has to pay for it.

Distance between the parking position of the draining truck and your non-collective sanitation installation:

Notes regarding the accessibility of structures (access problem, extrication of manholes buried to be performed...) :

Signature preceded by the handwritten mention « Read and

approved »

(1) : tick the adequate square

**N.B. This order form is valid for one intervention,
In no case you will be required to have recourse to the Communauté de Communes for any previous intervention**

The Community of Communes Isle and Crempse in Perigord (CCICP) collects, processes and transmits the personal data of this form to the company SUEZ OSIS, in charge of planning the punctual intervention requested on your Non Collective Sanitation.
In accordance with the General Regulation on Data Protection of 25/05/2018 and the Data Protection Act modified by the law of 20 June 2018, you have the right to access, rectify and object to the limitation of the processing, to the suppression of the data concerning you.
Only you can exercise your rights on your own data and those of minor children for which you are responsible:
- filling out the dedicated form at the CCICP or
- by contacting the data protection officer at the following coordinates: ATD 24, 2 place Hoche, 24 000 PERIGUEUX or dpd.mutualise@atd24.fr.
To find out more, you can consult the data protection policy put in place by the CCICP.



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GENERAL CONDITIONS OF SERVICE
(DOCUMENT TO KEEP WITH CARE)

In order to help willing users to **get the best prices** to have the pretreatment structures of their non-collective sanitation installations drained, la Communauté de Communes Isle et Crempse en Périgord made a deal for the draining planned of the pretreatment structures of non-collective sanitation installations. **Every user is free to have recourse to this service.**

This basic service includes :

- general organization of the mission (sending of mails to make appointments, intervention planners...),
- participation in any potential meeting that would be necessary to every campaign,
- the business trip on location including its price,
- the implementation of necessary human and material means,
- provision and installation of necessary pumping pipes,
- rodding and cleaning of pretreatment structures (greasing tank, prefilters, and other things),
- starting of filling water into the tank (the user provides water),
- transportation and emptying of muds removed on an authorized location whatever the distance between the location of emptying be,
- implementation and the transmission of the tracking note for drainage materials.

Other services are also offered, **maintenance of a prefilter independent from the tank, drainage of a degreasing tank only that includes transportation and removal of greases in an authorized location**

If the user wants to have recourse to one of these services, he/she agrees to make an order with the Communauté de Communes Isle et Crempse en Périgord. Following that order, the SUEZ RV OSIS OUEST, drainage company chosen by the Communauté de Communes Isle et Crempse en Périgord shall confirm it by mail at least 15 days prior to the date of intervention, the correct date and hour of the intervention. Drainage will be performed in the presence of the owner and/or tenant or his/her representative. For any intervention ordered but impossible to perform on land (inaccessible manholes, unlocated...) and business trip made, a business trip fare will be invoiced and its amount has been defined in the deal (€50)

Once on the location, the drainer shall establish a tracking note stating drainage and specifying the date and the services performed depending on the real conditions on location. This note shall be issued in 2 copies and signed by the user or his/her representative. The user shall be given a copy and the Communauté de Communes shall be given a copy.

The user shall have a one-month notice, from the day of drainage, to express possible observations.

Obligations of the user

The user agrees to:

- Be present during the intervention of the service provider. In case it is impossible for him/her to be present, he/she shall appoint a representative who shall be present on the day and at the hour settled with the provider,
- Make the access to nominated property easy,
- Make pretreatment structures of the non-collective sanitation accessible. Every manhole shall be open and released during the intervention of the service provider,
- Provide enough water to fullfill the tank,
- Sign the tracking note that specifies the final amount for the intervention depending on the real conditions on location,
- Pay the invoice of the intervention directly to the service provider

Obligations of the service provider

The service provider agrees to :

- Respect the provisions defined in the documents of the deal signed with the Communauté de Communes Isle et Crempse en Périgord,
- Provide all documents required for the good proceedings of the deal.

Obligations of the Communauté de Communes Isle et Crempse en Périgord

The Communauté de Communes Isle et Crempse en Périgord agrees to :

- Watch over the good proceedings of the deal during all the time of the service,
- Provide the service provider with all the elements required for the good proceedings of the deal.

Service fares for an order passed between 21/11/2018 and 20/11/2020

	TTC price
Tank < 2 000 liters (including degreasing tank)	180.00 €
2000 < Tank < 3 000 liters (including degreasing tank)	190.00 €
Tank > 3 000 liters (including degreasing tank)	210.00 €
Reseeding of the Tank (OPTIONAL)	10.00 €
Implementation of a length of suction pipe of 50 meters, if superior.	25.00 €
Extrication of manholes	30.00 €
Drainage of a greasing tank	65.00 €
Maintenance of a prefilter independent from the tank	45.00 €
Cleaning of a lift station	70.00 €
Swabbing and cleaning of a drain well	70.00 €
Fare in the case the service cannot be performed	50.00 €
Unit cost per 1 000 additional l higher than 4 m ³	35.00 €
Clearing of drain pipes when you are away	75.00 € / h